## **CUSTOMER REWARDS PROGRAM RULES & REGULATIONS**

Points are accumulated at the rate of 1 G-Note per \$1.00 spent on food and beverages, excluding tax and gratuity.

Points are credited to your Gino's Reward Card when presenting your Rewards Card to any staff member prior to paying the bill.

Only the member paying the bill may accumulate points.

Members must be 18 years of age or older.

Reward points may not be used with any other promotion, offer or discount.

Members cannot receive points for purchases made prior to enrollment.

Points will only be issued if your Rewards Card is presented at the time and date of purchase.

Points have no cash value and may not be redeemed for cash utilized towards gratuities.

Points are non-transferable or devisable, and may not be combined with another member's account.

The changing nature of the restaurant industry requires that Gino's adapt and modify the program rules from time to time. Some changes may adversely affect the value of the points or awards already accumulated. We will notify the members of any such changes via our web site www.ginoslongbeachtcom, Be sure to check the rules on the website from time to time, as they are and will be the authoritative statement of the rules in effect at any time. Your continued participation in this program constitutes consent to any such changes.

Gino's management reserves the right to cancel the program at any time.

Accumulated points are not member's property and may be revoked, cancelled, limited or modified at any time, even though such action may affect the member's right to use previously accumulated points.

Gino's may terminate any membership if fraud is suspected.

Gino's is not liable for points or rewards lost due to fraudulent or unauthorized use. This includes fraud caused by lost cards.

Gino's employees and family members or people living in the same household as a Gino's employee are not eligible to participate in the program.

Points are not accumulated when redeeming a gift card.

Points will not be awarded when purchasing any items from our catering menu.

State laws may prohibit accumulation of points from alcohol purchases.

5,000 point redemptions (catered event) may not be redeemed on the following holidays: Christmas Eve, New Year's Eve, New Year's Day and July 4th.

Lost or damaged cards can be replaced for a \$5.00 fee.